

USER SERVICE AGREEMENT

Effective Date: November 21, 2023

This User Service Agreement (the "Agreement") is entered into by and between Cryptoall mining pool user ("you" or the "User") and Cryptoall (the "Company", or "us" or "we" or "Cryptoall") (Cryptoall and the User are hereinafter collectively referred to as the "Parties" and solely – as the "Party") regarding respective rights and obligations relating to the various services (products) (the "Services", including the "Website" [<https://cryptoall.io>]) provided by Cryptoall. If you wish to access and use the Services provided by Cryptoall, you shall carefully read the entirety of this Agreement. By accessing and/or using the Services provided by Cryptoall, you represent that you have read and agree to the entirety of this Agreement and the relevant rules referred to herein, and this Agreement shall have legal and binding effect on both Parties.

In view of the continuous development and evolution of the nature and content of Internet information services, you agree that Cryptoall has the right to modify the terms of this Agreement and to notify you of the modified Agreement by online publication or by any other reasonable means. You agree to regularly and frequently check the Website for the latest version of the Agreement. If you do not agree to the latest version of the Agreement after such modification, you shall suspend registration for and discontinue your use of the Website and the Services provided by Cryptoall. Your continued use of the Website and the Services provided by Cryptoall will be deemed your acceptance and consent of the latest version of the Agreement.

Risk Disclosure

Before using the Website and the Services provided by Cryptoall, you acknowledge and agree that:

(A) you have sufficient knowledge and experience in digital currency operations and understand the risks associated with digital currency activities, including but not limited to the fact that: the price of digital currency fluctuates significantly and may even drop to zero;

(B) any information provided by Cryptoall (including but not limited to information on the Website or any campaign information) cannot be deemed as Cryptoall advising you to engage in digital currency operations. Your decision to participate in digital currency activities should be based on your own personal judgment. If you have questions related to digital currency operations, you should consult with industry

professionals. Any information provided by Cryptoall should not be deemed as Cryptoall's acting as a professional and providing you advice;

(C) you are obliged to keep abreast of the laws and regulations regarding digital currency activities in your country or region, and to comply with them.

1. Services

1.1 Cryptoall uses its own IT system and infrastructure to provide the User with digital currency services and other Services (products) which may be added from time to time.

1.2 The User hereby confirms and agrees that before using any Services or activating any functions provided on the Cryptoall Website, the User has read and understood this Agreement, as well as the relevant agreements and rules applicable to such specific Services (functions) ("Specific Service Agreement"). If there is a conflict between the terms of this Agreement and the applicable Specific Service Agreement, the applicable Specific Service Agreement shall control when the User uses such Services (functions). The User agrees to check and review the Agreement, the Specific Service Agreement and other rules and policies announced by Cryptoall for the latest updates regularly and frequently. Cryptoall shall not be responsible for any losses or damages caused by the User's ignorance of the Agreement, the Specific Service Agreement, rules, policies, and any other announcements made by Cryptoall.

1.3 Cryptoall shall have the right to charge fees for specific Services in accordance with the applicable fee schedule ("Fee Schedule"). For the applicable Fee Schedule, please refer to the relevant web page information.

1.4 The User shall prepare the following equipment and bear the following costs and expenses: (1) Internet equipment cost, including but not limited to the costs for purchasing the computers or other Internet terminals or modems; (2) Internet access costs, including but not limited to Internet access fees and mobile phone network data fees, etc.; and (3) equipment costs and electricity costs, including but not limited to the costs for purchasing equipment, electricity costs, and power loss costs.

1.5 For the registration information provided by the User, the User agrees to: (1) provide legal, true, accurate, and detailed personal and/or corporate information; and (2) update the User's information in a timely manner in case of any change. If any of the registration information provided by the User is illegal, untrue, inaccurate, or incomplete, the User shall be liable for such including consequences arising

therefrom, and the Company shall reserve the right to terminate the User's right to use the Services.

1.6 While the User accepts the Services provided by Cryptoall, the User here authorizes the Company and its affiliates (an affiliate is a company that we own or control, or with which there is common ownership with us) to send computing power information, promotional activities, and other business information related to the Services via email, SMS, phone, and any other means of communication.

1.7 You hereby agree that if you are not satisfied with the Services provided by Cryptoall, your sole remedy is to stop using the Services provided by Cryptoall immediately and you shall have no right to ask us to assume any other remedial measures or responsibilities.

2. Protection of User's Personal Information

2.1 Cryptoall attaches great importance to the protection of the User's personal information (i.e., information to identify the User independently or in combination with other information). During your use of the Services provided by Cryptoall, you agree that Cryptoall may collect, store, use, disclose, and protect your personal information in accordance with its published Privacy Policy. Cryptoall hopes to provide you with a clear description of how Cryptoall handles your personal information according to its Privacy Policy. Therefore, Cryptoall recommends that you read the Privacy Policy in its entirety to help you better protect your privacy. You agree to carefully read, fully understand and accept the Privacy Policy, and agree that the Privacy Policy is an integral part of this Agreement.

3. User's Qualification

3.1 You hereby represent and warrant to us as follows, which representations and warranties will be deemed repeated each time you use the Services:

(a) as an individual, you are at least 18 years old and you have the requisite power to form a binding contract and perform your obligations in accordance with the Agreement under applicable laws and regulations;

(b) as a legal person or organization, you have full legal capacity and authorization to enter into this Agreement and your obligations hereunder are binding upon you;

(c) your use of the Services provided by us does not violate or conflict with any law applicable to you, and/or any contractual restriction binding on or affecting you or any of your assets you use when accessing the Services provided by us; you are not

subject to any economic sanctions programs administered or enforced by any relevant country or government or international authority;

(d) you are using the Services only for your own benefit and that you are not using the Services on behalf of others or for the benefit of any third parties, unless you have obtained prior written permission from us.

4. User's Rights

4.1 Username, Password, and Security of the User

(1) If the User chooses to become a registered User of Cryptoall, they may create an account name and set up a sub-account name, set up and modify the observer name, and set up the number of the equipment, etc. Any of the User's naming or use hereunder shall comply with applicable laws and regulations and network ethics, and shall not contain any insult, threat, obscenity, defamation, or any other language which may infringe on the legitimate rights and interests of any other person. Cryptoall may modify the relevant information of the registered User if necessary.

(2) To protect your Cryptoall account, please ensure to keep your password secure and confidential. You shall be fully responsible for all activities that occur under your Cryptoall account. Please do not use the same password in any third-party applications as the one for your Cryptoall account.

(3) In addition to the name and password of the Cryptoall account, the User shall also properly keep its secondary authentication tool, mobile phone dynamic password, mobile phone number linked to the account, and all the information and devices related to its Cryptoall account, such as the authentication code sent to the User by Cryptoall, etc. In case of the User's loss or disclosure of any of the above information and/or devices, the User shall promptly inform Cryptoall and request Cryptoall to unlink, change, or deregister, to minimize the losses which may arise therefrom. Regardless of whether Cryptoall has been notified or not, any and all losses caused by any of such reasons shall be borne by the User.

4.2 The User shall not use the Services provided by Cryptoall to engage in any activities that violate applicable laws and regulations. The User shall not use the Services to:

(a) support, incite, or participate in any terrorist activities;

(b) participate in any money laundering activities;

(c) violate or intrude legitimate interests of others, including but not limited to interfering with other Users' use of the Services; and

(d) participate in any other activities that violate applicable laws and regulations.

4.3 The User shall not maliciously register any Cryptoall account by any means, including but not limited to, registration of multiple accounts for profit making, speculation, cash-outs, prize winning, etc. The User shall not embezzle any other User's account.

4.4 Using our Services shall not and will not grant the User any intellectual property rights related to our Services or ownership of the content the User has access to. This Agreement does not grant the User the right to use any brand or logo (including but not limited to the Cryptoall logo) used in our Services. Without our prior written authorization, the User may not carry out any activities in the name of Cryptoall, regardless of whether these activities are for profit or not.

4.5 Any and all information released by the User on the Cryptoall Website in any form shall comply with the applicable laws and regulations and other applicable provisions of the Website, conform to the public order and good customs, and does not infringe the legitimate rights and interests of any third party.

4.6 The User shall fully assume the relevant tax obligations (if any) arising from the use of the Services provided by us.

4.7 The Cryptoall Website may contain links to the websites of other independent third parties ("Linked Website"). Any Linked Website is provided only for the convenience of visitors. No such Linked Website is controlled by the Company, and Cryptoall does not acknowledge or assume any responsibility for any information or material on any such Linked Website. You are solely responsible for determining your interaction with any such Linked Website.

4.8 The User shall fully comply with all applicable laws and regulations regarding cryptocurrency-related businesses, including but not limited to laws and regulations regarding cryptocurrency transactions, cryptocurrency mining businesses, and cryptocurrency technology services when using the Services provided by us. The User shall not take any action that would cause Cryptoall and/or its affiliates to be in violation of any of the aforementioned applicable laws and regulations. Cryptoall shall not assume any responsibility for any loss or damage arising from any violation by the User of the aforementioned applicable laws and regulations, and the User shall be fully and exclusively liable for and shall defend, fully indemnify, and hold harmless Cryptoall and/or its affiliates from and against any and all claims,

demands, actions, costs, or proceedings brought or instituted against Cryptoall and/or its affiliates arising out of or in connection with any violation by the User of any aforementioned applicable laws or regulations in relation to cryptocurrency-related businesses.

5. User's Obligations

5.1 You agree that we reserve the right to limit, change, suspend, or even terminate all or part of the Services at any time.

5.2 You acknowledge and agree that Cryptoall shall have the right to limit or suspend your access to the Website and the Services if (1) we suspect that you have violated any applicable laws and regulations, the Agreement, the Specific Service Agreement, or other policies, procedures, or rules announced by Cryptoall; (2) we are required to do so by a subpoena, court order, or other government order; (3) your account is subject to or related to a pending litigation, investigation, and/or governmental proceeding; or (4) we notice and suspect that there are some unusual or unauthorized activities involved with your account. You agree that Cryptoall shall not be liable to you for any losses or damages caused by such access limitation or suspension.

5.3 You acknowledge and agree that Cryptoall shall have the right to immediately close your account if (1) you request to terminate your account with Cryptoall (however if there is applicable Specific Service Agreement that prohibits such termination request, then you shall have no right to request to terminate your account with Cryptoall until such prohibition is cleared in accordance with the applicable Specific Service Agreement); (2) the information provided by you to us is untruthful, inaccurate, or incomplete; (3) you use the Services to engage in illegal activities; or (4) we reasonably determine that your account shall be terminated.

5.4 The closure of an account shall not affect any rights and obligations incurred prior to the date of account closure, including but not limited to the fees owed by you to Cryptoall.

6. International Use

6.1 Without duplication of any other rights to recovery or indemnity set forth in the Agreement, you shall indemnify and hold harmless Cryptoall, its affiliates, and their respective directors, officers, employees, and agents from and against any claims, actions, proceedings, investigations, demands, suits, costs, expenses, and damages (collectively, "Losses", including reasonable attorney's fee) arising out of or related to

(1) your violation of the applicable laws and regulations; (2) your breach of the Agreement; and/or (3) your use of the Services or your conduct in connection with Cryptoall.

6.2 Cryptoall shall not be liable for delays or errors occurring by reason of circumstances beyond its reasonable control, including but not limited to war (declared or undeclared), terrorist activities, acts of sabotage, blockade, fire, lightning, acts of god, national strikes, government policy, riots, insurrections, civil commotions, quarantine restrictions, epidemics, earthquakes, floods, hurricanes, explosions, and regulatory and administrative actions or delays. In the event of such force majeure, Cryptoall shall take reasonable steps to minimize interruptions and loss but shall have no liability caused by or incidental to such force majeure.

6.3 TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW, WE DO NOT REPRESENT OR WARRANT THAT THE WEBSITE, THE SERVICES PROVIDED BY US ARE ACCURATE, COMPLETE, RELIABLE, CURRENT, ERROR-FREE, OR FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. WITHOUT LIMITING THE FOREGOING, YOU HEREBY UNDERSTAND AND AGREE THAT WE WILL NOT BE LIABLE FOR ANY LOSSES OR DAMAGES ARISING OUT OF OR RELATING TO: (1) ANY INACCURACY, DEFECT, OR OMISSION OF DATA, (2) ANY ERROR OR DELAY IN THE TRANSMISSION OF DATA, (3) INTERRUPTION IN THE SERVICES, (4) REGULAR OR UNSCHEDULED MAINTENANCE CARRIED OUT BY CRYPTOALL OR THIRD PARTY SERVICE PROVIDER AND SERVICE INTERRUPTION AND CHANGE RESULTING FROM SUCH MAINTENANCE, (5) ANY DAMAGES INCURRED BY OTHER USERS' ACTIONS, OMISSIONS OR VIOLATION OF THE AGREEMENT, (6) COOPERATE WITH INVESTIGATIONS BY SERVICE PROVIDERS OR INTERNATIONAL ORGANIZATIONS, AND (7) ANY DAMAGE CAUSED BY ILLEGAL ACTIONS OF OTHER THIRD PARTIES OR ACTIONS WITHOUT AUTHORIZATION BY CRYPTOALL.

6.4 TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL CRYPTOALL, ITS AFFILIATES, AND THEIR RESPECTIVE SHAREHOLDERS, MEMBERS, DIRECTORS, OFFICERS, EMPLOYEES, AND AGENTS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, PUNITIVE, CONSEQUENTIAL DAMAGES (INCLUDING BUT NOT LIMITED TO LOSS OF DATA, PROFITS, REVENUE, BUSINESS OPPORTUNITIES) ARISING OUT OF OR IN CONNECTION WITH THE SERVICES PROVIDED BY THE COMPANY, EXCEPT TO THE EXTENT THERE IS A FINAL JUDICIAL DETERMINATION THAT SUCH DAMAGES WERE A RESULT OF THE COMPANY'S GROSS NEGLIGENCE, WILLFUL MISCONDUCT, FRAUD, OR INTENTIONAL VIOLATION OF LAW.

6.5 Any and all notices to the User will be delivered by Cryptoall by way of announcement or letter on the Website, email, customer service call, SMS, or regular

mail. Cryptoall shall not be liable for any event or information such as prize-winning, promotions, etc., that is obtained from any source other than Cryptoall's official channels. If you have any question related to the truthfulness of information sent in the name of Cryptoall, please contact us immediately.

7. Unauthorized Use

7.1 Some of our services, and certain pages of the Website, are available only to Users who have been authorized by us to access those Services and web pages. Such authorization may require completion of an accredited investor questionnaire and satisfactory background information screening.

7.2 Unauthorized use of the Website and/or our systems, including, but not limited to, unauthorized entry into and/or any attempted access of Cryptoall's systems and/or any restricted areas of the Website, misuse or sharing of passwords or misuse of any other information, is strictly prohibited. You may not use the Website in any manner that could damage, disable, overburden, or impair the Website or Service or interfere with any other user's use and enjoyment of the Website or the Services. You may not attempt to gain unauthorized access to the Website or the Services, computer systems or networks connected to the Website or the Services, through hacking, password mining or any other means. You may not screen-scrape, data-scrape and/or use any automated means to acquire data and/or information from the Website. You agree that you will not engage in any activities related to the Website that are contrary to this Agreement, Specific Service Agreement, and/or any applicable laws and regulations. You agree to notify us immediately in the event that you learn or suspect that the security of your password may have been compromised. You further agree that you are responsible for any unauthorized use of your password that is made before you have notified us and we have had a reasonable opportunity to act on that notice. We reserve the right to suspend or cancel your password, even without receiving such notice from you, if we suspect that it is being used in an unauthorized or fraudulent manner.

7.3 Notwithstanding the above, you are responsible for monitoring your use of the Website and should promptly report any unauthorized or suspicious activity to us at support@cryptoall.io.

8. Miscellaneous

8.1 We reserve our right to amend the Agreement at any time in our sole discretion. Any amendment of the Agreement shall immediately take effect once it is published on the Website (unless the effective time is otherwise prescribed). It is your responsibility to regularly check the Website for the latest Agreement before using

the Services provided by us. If you do not accept any amendment to the Agreement, your sole remedy is to request to terminate your account by notifying us in accordance with Section 5.3 and terminate your use of the Services provided by Cryptoall.

8.2 This Agreement is binding upon you and Cryptoall, and it does not create any third-party beneficiary rights. You may not assign or transfer any of your rights or obligations under the Agreement without prior written consent from Cryptoall. Cryptoall may assign or transfer any or all of its rights or obligations under the Agreement, in whole or in part, without notice or obtaining your consent or approval.

8.3 If any provision of this Agreement is deemed to be illegal, invalid, or unenforceable for any reason, such provision shall be deemed severable and shall not affect the legal effect of any other provision.

8.4 Any and all disputes, claims or other matters arising from or relating to the use of Services provided by Cryptoall shall be governed by the applicable laws and regulations of Singapore.

8.5 Any dispute between the User and Cryptoall shall first be resolved through negotiation in good faith. In case of failure to reach an agreement through negotiation, such dispute shall be referred to and finally settled by arbitration at the Singapore International Arbitration Centre in accordance with the Arbitration Rules of the Singapore International Arbitration Centre in effect, subject to the following: (1) the arbitration tribunal shall consist of 3 (three) arbitrators to be appointed according to the SIAC Rules; and (2) the language of the arbitration shall be English. The prevailing Party shall be entitled to reasonable attorney's fees, costs, and necessary disbursement in addition to any other relief to which such Party may be settled.

8.6 No delay or omission as to the exercise of any right or power accruing upon any breach by you shall impair Cryptoall's exercise of any right or power or shall be construed to be a waiver of any breach or acquiescence therein.